# Accounts Receivables Payments entry

The Pharmacy Plus software does not replace an accounting system. However, we have some simple accounting functions you can use. The Accounts Receivables module allows you to track balances owned by patients or Institutions. You will be able to enter Accounts Receivables, Invoice, Post payments against items paid and send Statements.

We begin by establishing an Accounts Receivable Plan code (PayPlan code) in the Payment Plan file (Accounts Receivables plans are identified by a Payment Plan code starting with "A"). Once a A/R Payment plan has been established and prescriptions have been entered. You can begin to post payments.

To enter a payment, select "Pos/View payments" from the menu and the following screen will appear:

📕 Phar	macy Plus [WS0]	- 8 ×
	Post/View payments received	4.03z
	Line payment is from? Here, you can post payments received from patients (House accounts) or from Insurance, Processor, Nursing Home, Facility or Company accounts. The payment can optionally be posted to open claims (Rx not paid), the process is called "Reconciliation", and it is used to balance payment with outstanding claims. IS THE PAYMENT FROM A PATIENT OR A COMPANY?	
	Patient Company Cancel	
Esc Cance		

You are given the option to post payment received from a Patient or an Institution.

## Patient payment entry.

📕 Pharmacy Plu	ıs [WS0]		- = ×
		Post/View payments received	4.03r
	Patient: Phone: Date: Descr: Itemize:	[ Posting payment/Adjustment ] Balance: Amount: Reference: Payment Plan: dit trail of transactions posted ]	
Patien	it		lmount†
Esc Cancel	F1 F5 Help Hist		

Enter the patients name (Last, First) then press enter. Proceed to enter the following:

- 1. Date the Date the check was received.
- 2. Descr a description of the payment.
- 3. Itemize enter "Y" if you want to post the payment against prescriptions entered.
- 4. Amount the amount of the payment.
- 5. Reference check number.
- 6. Payment Plan The payment plan you are posting a payment to.

📕 Pharmacy	Plus [WS0]	- 🗆 ×
	Post/View payments received	3.975
Patien	<pre>[ Posting payment/Adjustment ] Patient: 1068/ANDERSON, CHRISTINE M Phone: (304) 323-3422 Balance: 573.14 Date: 08/20/2003 Amount: 32.00 Descr: Payment-Thank you Reference: 12345 Itemize: Y Payment Plan: A [ Audit trail of transactions posted ] t Date RefNo Description A</pre>	mount
Esc Cancel	F1 F5 Help Hist	

Next, press [PgDn] to save your data entry. If you have elected to Itemize the transaction or you press [F5], the following screen will appear.



To itemize payment, highlight the prescription and press [Enter], to edit a payment, highlight the payment and press [Enter].

**Note:** An account receivable claim is denoted by a payment plan that begins with the letter "A". For example a payment plan of "A", "A1", "AB" are all recognize as account receivable claims. You can also make negative adjustments by entering a negative amount (i.e., -50.00). The payment history can remain indefinitely and may be viewed at anytime, by pressing [F5] while in the payment entry screen.

### A/R Bill to location and Co-Payments

You can bill invoices and statements to the patient a Facility or a Guardian. You can specify this option by the "Bill A/R to:" field. Entering a "P" for patient, "N" for Nursing Facility, "O" for Other person/Guardian. If you want to bill the patients co-payment as an Accounts Receivables, you must enter a "Y" in the "A/R Copay" field. To do this, select a patient from the "New/Refill prescription screen", press [F4] to view patient information, press [F5] for Billing Information, the following screen will appear:



If A/R Copay is "Yes", then Co-payments are automatically placed in the patients transaction register. Payments made by patients can be entered via the "Payment entry" screen.

## **Company Payment Entry:**

*Here* you can enter, modify or view payments received from an Insurance Company, Facility or a Family (group). You begin by selecting "Post/view payment" from the menu, you will then be asked to enter the payment amount (credits are entered as a negative amount) and a reference number (check number or a notation), the description of the payment (as you want it seen on the statement). If you want to "itemize" your posting (i.e., record all prescriptions paid by the payment entered), answer "Y" to "Itemize". If you elect not to itemize, the payment will be posted (If a Facility code is entered the payment will be discounted from Facility's balance).

🖳 Pharmacy Plus [WS0]	_ 8 ×
Post/View payments received	4.03z
L Posting Payment/Adjustments Nursing Home/Facility#: Received check from Plan: PCS PCS Date: 06/04/2006 Check amount: 30.00 Reference: 12345 Description: Payment-Thank you Reconcile with claims: Yes	
Esc F1 F5 Cancel Help Hist	

From the above screen, enter the following:

- 1. Nursing Home/Facility # the code of the Facility (if payment is received from a facility or group, this will result in reducing the Facilities balance).
- 2. Applied check to Plan then Payment plan code of the Insurance billed.
- 3. Date the date the check was received.
- 4. Check amount the amount of the check.
- 5. *Reference the check number.*
- 6. Description a description of the transaction.
- 7. Reconcile with claims if "Yes", you will be shown a screen to itemize the transaction and post against prescriptions. This way you will know which prescriptions have not been paid.



Next, you will be show the above screen. In this screen you will limit the Prescriptions that will be displayed to post the payment to as follows:

- 1. Only list claims billed to Plan this are all the payment plans that are paid by the check.
- 2. Only post to claims filled from you can limit the prescriptions by the date filled.
- 3. Only post to claims billed from used to limit the prescriptions by the date on the insurance reconciliation date range.
- 4. Automatically post payment to open claims if you want the system to automatically post the payment to prescriptions for you, the prescriptions posted will be displayed and you will have a chance to make corrections before saving.
- 5. Show claims previously paid generally used reverse a payment on a previously posted claim.
- 6. Post only to secondary insurance claims only claims that have been transmitted to more than one payer will be displayed.

Note: Care must be taken when entering the PayPlan code. PayPlan codes can be used to filter certain prescriptions from showing on the statement. If payment was received from a Facility, ensure that the patient has the same Facility code on their file.

## Itemized payment entry

#### Note: You must stick to one type of payment entry (itemize or not itemized payment entry).

Enter the date range or the prescriptions you are paying (this is useful for automatic posting). If you answer "Y" to "Automatic post payment to open claims", the computer will pay all Rx within the date specified that have not been completely paid until the payment amount entered is satisfied. Enter a "Y" in the "Show claims previously paid" field, all paid and unpaid Rx within the date range will be displayed (this is used for returns or credits). After you enter the above criterion the following screen will appear:

	Pharmacy Plus [WS0]							_ 8 ×
			ost/View pa			e 1		4.03z
I	I Reconciling payment against open claims           Plans: PCS         Home:							
	Plan Patient	Rx Nbr	Date	Billed	AuthAmt	Cost		DUR ST
	PCS Washington, PCS Washington,	1061	06/04/2006 06/04/2006	38.72 18.38	0.00 0.00	13.79 0.00	0.00 0.00	
					D 11			
	Count: 2 Check \$: 3	30.00 Op	en Cr: 0.00	Cleare		d total: <u>maining:</u>		
L								
	Use the [1] arrow keys to move or [Enter] to post payment.							
Γ	Esc F1	F7	F10	<b>↓</b>				
	Exit Help	Sort	Done	Post				

Shown above, is the itemized entry screen. Here, you define how the payment is to be distributed (posted against) the individual prescriptions. If the amount posted against a Rx is less than the billed amount, you will be allowed to enter an adjustment up to the remaining balance on the amount billed.

📕 Pharmacy Pl	us [WS0]	- 8 ×
	Post/View payments received	4.03z
Plans: Plan Pat PCS Was	[ Reconciling payment against open claims ] [ Itemize payment ] Enter below payments or adjustments to apply against Rx. Patient: George Washington	d DUR ST Ø PD
PCS Was	R× 1062 HALDOL 0.5MG TABLET	0 PD 0
	Billed: 18.38 Authorized: 16.87 Paid(-): 16.87 Adjustment(-): 0.00	
	Co-Payment(-): 0.00 Copay Paid: 0.00 Write-Off(-): 1.51 Balance(=): 0.00	
	Count: 2 Billed total: 57. heck \$: 30.00 Open Cr: 0.00 Cleared: 2.00 Remaining: 28.	
Adjustmen Esc Exit	ts for a given period can printed, see reports. F1 F7 F10 Help Sort Done Post	

The above screen will be displayed on every posting to allow you to further itemize the posting. Most insurance payment will be below the amount billed, here you can specify a write-off or the balance pending. As you post payments to each claim the status will change to "PD" indicating the claims has been paid.

Pharmacy Plus [WS0]	- 8 ×				
Post/View payments received	4.03z				
Plans: PCS Home:					
Plan Patient Rx Nbr Date Billed AuthAmt Cost Paid [ PCS Washington, 1061 06/04/2006 38.72 0.00 13.79 13.13 PCS Washington, 1062 06/04/2006 18.38 16.87 0.00 16.87	DUR ST PD PD				
Count: 2 Check \$: 30.00 Open Cr: 0.00 Cleared: 30.00 ≡RECONCILED≡					
Use the [fl] arrow keys to move or [Enter] to post payment.					
Esc F1 F7 F10 AJ Exit Help Sort Done Post					

Once you have posted the entire amount received, the bottom of the screen will change color and display "RECONCILED". To exit the screen and complete the posting, press [Esc] or [F10].

Warning: there is no "Cancel" (undo) key when posting itemized payments. Itemized payments are posted as they are entered. To undo an entire itemized posting, you must enter a negative payment received amount then, undo the posting to each prescription claim.